TOTOWA PUBLIC SCHOOLS

OFFICE OF THE SUPERINTENDENT
Washington Park School
10 Crews Street, Totowa, NJ 07512
Phone: 973-956-0010

Patricia Capitelli — Superintendent

Dear Parents/Guardians:

We want to ensure that all families receive our important school text alerts. If you're not getting messages, please verify that your contact information is correct on the Parent Portal. If not, please edit the number.

If your number is correct, please check for these common issues:
1. If you accidentally replied "STOP" to a message, it blocks future texts. Check your message history and respond with "START" or "UNSTOP" to restore service.
2. Make sure the school's number (862-208-4547) isn't marked as spam or added to your blocked contacts.

If you've checked these and still don't receive texts, contact your mobile carrier to see if filters are preventing delivery.

For further help, feel free to reach out to the technology department. We're here to assist you.

Thank you for your support!

Patricia Capitelli
Superintendent
Totowa School District